

Addendum #2 to RFP for Midland County Website Update

What is this the website for the Graphite payment processing service you use?

- Graphite Payments
- <https://www.graphitepayments.com/index.php>

Can you list necessary functions that will need to be included in the employee portal?

- We have IT help desk and Facilities Work Orders links to external sites that manage those tickets.
- Phone directory
- We want a place for folks to be able to log in and get to HR and Payroll forms
- We want a place for folks to get to health insurance related forms
- Mostly it will have pdf's and documents such as county policies

Project Objectives #6. Create an alert system for emergency situations which is maintained by county staff. - Can you clarify the scope of this functionality? Are you looking for a way to display time-sensitive information, such as closings due to weather, or other emergency information in a highly visible place on your website? Or are you looking for an alert system that pushes out messaging to subscribers via text, email, or other means of communication?

- We are looking for a way to display time-sensitive information on our homepage where users here can activate the warning, edit the message and deactivate.

Page 8, Long Term Objectives #8 Create an Intranet infrastructure/employee portal in parallel. - Is this to be included in the initial launch of the new website, or is this expected to be in a future phase of the website? Can you list necessary functions that will need to be included in the employee portal?

- We want this to be ready as soon as possible in conjunction with launching the new website. We realize it may take longer because this will involve more work but as close to launch as possible.

Page 10, Master Calendar Functionality- Interactive maps of event locations using the County's GIS. Do the maps of the event locations already exist within GIS and simply need to be displayed within the calendar system? Or do these interactive maps need to be created by the vendor?

- We can create these in GIS so they will need to be displayed with the calendar.

Because you are asking the vendor to host the website, can we program in a language that is compatible with our hosting environment. Please let us know if you have any programming language requirements.

- There are no programming limitations.

The Online Services quick links on your current homepage have some services that are held at external 3rd party systems, or on other subdomains of your website. Can you clarify whether this RFP only includes functionality that is currently housed directly on <http://co.midland.mi.us> or if any functionality that is currently at a separate subdomain (<http://courts.co.midland.mi.us>, <https://parks.webtecsinc.com/searchParkFacility.do>, <https://webapps.co.midland.mi.us/countyweb/login.do?countyname=Midland>, Interactive Map, etc) will remain with that third-party or subdomain?

- If they are links to third party apps, those will remain with their respective vendors.